

C/O IDX P.O. Box 1907 Suwanee, GA 30024 To Enroll, Please Call: 833-754-1798 Or Visit: <u>https://app.idx.us/account-</u> <u>creation/protect</u> Enrollment Code: [XXXXXXX]

<<First Name>> <<Last Name>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zip>>

December 31, 2020

Notice of Data Breach

Dear <<<First Name>> <<Last Name>>,

What Happened

This letter is to inform you that on December 6, 2020, Dassault Falcon Jet Corp. discovered a data security incident affecting some of our systems and some of our subsidiaries (collectively, "Dassault Falcon Jet" or "we"). Upon discovery of this security incident, we immediately took all affected systems offline and engaged third-party cybersecurity experts to aid in our investigation, as we work to safely restore our systems in a manner that protects the security of your information. We also swiftly engaged law enforcement and will cooperate in any investigation they may pursue. Our investigation to-date has identified evidence of unauthorized access to systems containing information about you and potential unauthorized acquisition of some files containing information about you.

What Information Was Involved

The affected systems contained personal information regarding current and former employees of Dassault Falcon Jet, potentially including information regarding employees' spouses and dependents.

For current and former employees, the information involved includes name, personal and company email address, personal mailing address, employee ID number, driver's license number, passport information, financial account number, Social Security number, date of birth, work location, compensation and benefit enrollment information, and date of employment.

For information regarding current or former employees' spouses and dependents, the information involved may include name, address, date of birth, Social Security number, and benefit enrollment information. This does not include details of any claims, such as regarding health insurance.

What We Are Doing

We take the security of our personnel data very seriously. We are taking steps to investigate this incident and enhance our security program to help prevent similar incidents from happening in the future. Our intention is that each affected system will remain offline, until it can be restored with confidence in its safety and security. In a number of cases, we have rebuilt systems anew to maintain our operations while the investigation continues. As we restore and rebuild systems, we are also strengthening the security protections in place to protect those systems and the data stored on them.

In addition, we are offering identity theft protection services through IDX, a data breach and recovery services expert. IDX identity protection services include: 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance

reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

What You Can Do

We encourage you to contact IDX with any questions and to enroll in free identity protection services by calling 833-754-1798 or going to <u>https://app.idx.us/account-creation/protect</u> and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is February 28, 2021.

We encourage you to take full advantage of this service offering. IDX representatives have been fully versed on the incident and can answer questions or concerns you may have regarding protection of your personal information.

For More Information

You will find detailed instructions for enrollment on the enclosed Recommended Steps document. Also, you will need to reference the enrollment code at the top of this letter when calling or enrolling online, so please do not discard this letter.

Please call 833-754-1798 or go to <u>https://app.idx.us/account-creation/protect</u> for assistance or for any additional questions you may have.

Sincerely,

Jusan Wetzel

Susan Wetzel VP, Human Resources

(Enclosure)



Recommended Steps to help Protect your Information

1. Website and Enrollment. Go to <u>https://app.idx.us/account-creation/protect</u> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.

2. Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

3. Telephone. Contact IDX at 833-754-1798 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

4. Review your credit reports. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to <u>www.annualcreditreport.com</u> or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled in IDX identity protection, notify them immediately by calling or by logging into the IDX website and filing a request for help.

If you file a request for help or report suspicious activity, you will be contacted by a member of our ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

5. Place Fraud Alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Credit Bureaus

Equifax Fraud Reporting	Experian Fraud Reporting	TransUnion Fraud Reporting
1-866-349-5191	1-888-397-3742	1-800-680-7289
P.O. Box 105069	P.O. Box 9554	P.O. Box 2000
Atlanta, GA 30348-5069	Allen, TX 75013	Chester, PA 19022-2000
www.equifax.com	www.experian.com	www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

Please Note: No one is allowed to place a fraud alert on your credit report except you.

6. Security Freeze. By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files.

7. You can obtain additional information about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

Kentucky Residents: Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, <u>www.ag.ky.gov</u>, Telephone: 1-502-696-5300.

Maryland Residents: Office of the Attorney General of Maryland, Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202, <u>www.oag.state.md.us/Consumer</u>, Telephone: 1-888-743-0023.

New York Residents: the Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; <u>https://ag.ny.gov/</u>.

North Carolina Residents: Office of the Attorney General of North Carolina, 9001 Mail Service Center Raleigh, NC 27699-9001, <u>www.ncdoj.gov</u>, Telephone: 1-919-716-6400.

All US Residents: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, <u>www.consumer.gov/idtheft</u>, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.

8. Regarding minors. Please note that credit monitoring services are not available for minor children because children typically do not have a credit file before 18 years of age, and as such, credit monitoring services generally are not considered a practical solution for minors. There are steps that you can take to protect your child's identity. Specifically, you can contact each of the credit reporting agencies to request a credit freeze for a minor child or a dependent, even if they do not have a credit report. To freeze a child's credit, a parent or guardian must submit required documentation to the three major credit bureaus, Equifax, Experian and TransUnion. Requests to freeze cannot be made online and must be mailed to each credit reporting agency directly.

- Equifax provides detailed information about freezing a child's credit on their website at https://www.equifax.com/personal/education/identity-theft/freezing-your-childs-credit-report-faq/, which provides this form, https://assets.equifax.com/assets/personal/Minor_Freeze_Request_Form.pdf.
- Experian provides detailed information about freezing a child's credit on their website at: https://www.experian.com/blogs/ask-experian/requesting-a-security-freeze-for-a-minor-childs-credit-report/#:~:text=The%20request%20can%20be%20mailed,file%20within%203%20business%20days, which provides this form, https://www.experian.com/freeze/form-minor-freeze.html.
- TransUnion provides information about freezing a credit file on their website at https://www.transunion.com/credit-freeze.

Copies of the following documents may be used to meet all three bureaus' requirements. It is recommended to make three sets of copies for each and not send originals:

- Your government-issued ID (usually a driver's license).
- Your birth certificate.
- Your child's birth certificate or other document showing you have the authority to act on the child's behalf (foster care certification, power of attorney or court order).
- Your Social Security card.
- Your child's Social Security card.
- A utility bill or bank or insurance statement with your name and address on it.

The Federal Trade Commission also provides guidance on ways to protect minors' information at: https://www.consumer.ftc.gov/articles/0040-child-identity-theft#.